Customer Feedback Form

Thank you for visiting the facilities or websites of Birds Canada. We value all of our customers and strive to meet everyone’s needs. We recognize that receiving feedback provides a valuable opportunity to learn and improve.

1. Please tell us the date of your visit: ____________________

2. Please tell us the location of your visit:
   □ Long Point Bird Observatory
   □ Headquarters (Port Rowan)
   □ Regional Office (Please indicate Region): ____________________
   □ Birds Canada Website
   □ Other ____________________

3. Did we respond to your customer service needs today?
   □ YES  □ NO

4. Was our customer service provided to you in an accessible manner?
   □ YES  □ SOMEWHAT (please explain below)  □ NO

5. Did you have any problems accessing our goods and services? Please explain below.
   □ YES  □ SOMEWHAT  □ NO

6. Please add any other comments you may have:

7. Contact information (optional)*:

Forms can be mailed or emailed to: Birds Canada, P.O. Box 160, Port Rowan, ON N0E 1M0 (attention: Sean Lindsay) or slindsay@birdscanada.org.

Thank you.