Customer Feedback Form

Thank you for visiting the facilities or websites of Bird Studies Canada, Long Point Bird Observatory. We value all of our customers and strive to meet everyone’s needs. We recognize that receiving feedback provides a valuable opportunity to learn and improve.

1. Please tell us the date of your visit: ______________________

2. Please tell us the location of your visited:
   □ Long Point Bird Observatory  □ Headquarters (Port Rowan)  □ Bird Studies Canada Website
   □ Other ______________________

3. Did we respond to your customer service needs today? □ YES  □ NO

4. Was our customer service provided to you in an accessible manner?
   □ YES  □ SOMEWHAT (please explain below)  □ NO

5. Did you have any problems accessing our goods and services?
   □ YES (please explain below)  □ SOMEWHAT (please explain below)  □ NO

6. Please add any other comments you may have:

7. Contact information (optional)*:

Thank you. Management

Forms can be mailed to: Bird Studies Canada, P.O. Box 160, Port Rowan, ON  NOE 1M0 (attention: Liane Varga)